

From: Adam Burrill
To: Microsoft ATR
Date: 1/24/02 4:01am
Subject: MS antitrust settlement

Renata B. Hesse
Antitrust Division
U.S. Department of Justice
601 D Street NW
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Washington, DC 20530-0001

To Whom It May Concern,

I am writing to express my dissatisfaction with the Justice Department's settlement over the Microsoft antitrust case.

I am a computer professional who has worked with Microsoft products for 9 years in support environments. I have been quite appreciative of many Microsoft software products over the years (particularly the improvements of Windows 95 and Windows NT over DOS and the introduction of standard GUI interfaces on the PC platform through MS office) but I am quite aware that Microsoft does not play fair in the marketplace. The demise of quality competitors in many markets, including the web browser market, word processing software market, office suite market, operating system market and network environment market; added to unfair licensing of operating systems (requiring PC manufacturers to pay per computer sold rather than per MS OS sold), bundling to eliminate competition (MS Office, Internet Explorer, etc..), intentional bugs to prevent competitor's software from working correctly (Netscape, OS/2, etc..) and a myriad of other dishonest business tactics lead me to believe there will never be an honest Microsoft as they exist today. (Despite the many good things that led me to certify myself as an NT 4.0 Microsoft Certified Systems Engineer and to support many of their products.)

I would encourage you to reconsider this settlement and move to break up Microsoft so that we can restore competition to the software market.

thank you for your time.

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